

The UberSolar Process for Going Solar

1 Quotes and other Information will be emailed in PDF

On receipt of your quote request or enquiry we will:

- a) either call you for clarification of information,
- b) or send you a number of quotations based on the information provided

Attached to the quotations is a description of the systems with:

- 1) photographs of the systems
- 2) Detailed descriptions of the systems with both hot water and financial performance
- 3) Our recommendations based on your information.



Type - Retrofit
Split / indirect / forced circulation
30 EVT Solar Collector
For 150 litre geyser, (any make)
Suitable for 2-4 people
Deemed kWh Output 7,6 at 20MJ p/d m2
Efficiency (electricity replacement) 100%+-
Deemed hot water output 272 l @40degC
Estimated payback 27+- months
10 Year Projected Net Savings R92,575
10 Year Projected investment returns 577%

Net Supply only	12,182
VAT at 15%	1,827
Supply inc VAT	14,010

Installation	3,220
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Total inc VAT	17,230
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2 Interested in Going ahead?

Typically, there will be an exchange of calls between us and you.

We will look at your home on 'google maps' to see whether there are any immediate issues.

On some occasions, a site visit may also be required.

3 Our Process

An order is only taken as confirmed when we have received the deposit monies in our bank account.

Please send either a bank (POP) SMS or bank (POP) email to us at the time of payment (details as per the quote form).

We will schedule it in our books at that time.

4 Scheduling the Installation

We will schedule an intended installation date with you. This will normally be within 2-3 weeks of deposit.

This may be moved as a result of the weather, either on the day, or on previous days. Other circumstances beyond our control, for example deliveries, may also result in delays. We will however keep in contact with you, regarding these.

On rare occasions installation may take up to 6-8 weeks.

5 The Installation

Every home is different and in most cases, is never as straightforward as hoped.

Unfortunately, in approx. 80% of cases we find that home plumbing around the geyser is not in accordance with the SANS.

Consequently, we may need to fit a drip tray, lever shut off valve or vacuum breakers. Any remedial work required will be advised and costed, and your confirmation to proceed sought prior to the installation of the solar system.

Typically, a 150l installation will take a morning or afternoon, and a 300l installation can take all day.

Occasionally we will not complete the installation on the day and have to return the next day to complete.

We will however always endeavour to ensure you have hot water that evening and next morning.

6 Post Installation

Before we leave an installation all the pipe work and connections are leak tested.

However, as the system is 'cold', it is possible that small drips can occur as a result of expansion from heat when the system is 'bedding down' and is 'hot'. In such an occurrence, we will come and fix them.

We provide Guidance Notes as to what to expect following an installation, and we recommend you keep this guide and troubleshooting notes for future reference.

7 Customer Service (Post Installation)

If the correct size of system has been chosen, there should be little need to change any washing behaviour.

Occasionally, we receive post installation call outs, which have absolutely nothing to do with the solar installation.

If the problem is related to the solar system we will fix it free of charge, if it is not, for example a leaking pipe or blocked shower head, a call out charge will be made.

If, however you have any problems or wish to address any area, we appreciate feedback and we will endeavour to respond timeously to any area.

James Green, CEO Ubersolar